

Success Story

**Organisation:**

The Royal United Hospital Bath NHS Trust

Sector:

Fertility

Solution:

Q-Pulse

Success:

HFEA requirements met effectively

Improved management of Document Control



“In demonstrating compliance with the Directives, Q-Pulse has been invaluable in increasing the visibility of management system information.”

Dr Stephanie Gadd
Principal Embryologist
and Laboratory Manager
Bath Fertility Centre

Q-Pulse helps Royal United Hospital deliver high quality services to meet patient needs

In satisfying the requirements of British and European fertility treatment legislation, the Fertility Centre within The Royal United Hospital Bath NHS Trust has implemented Q-Pulse.

The Royal United Hospital Bath NHS Trust provides healthcare services to more than 500,000 people in Bath and the surrounding areas of North East Somerset and Western Wiltshire. The Bath Fertility Centre is a self-contained unit within the Trust's Royal United Hospital site.

“We have found Q-Pulse extremely helpful with regard to document control, as it has allowed us to spend less time and effort managing documents,” explains Dr. Stephanie Gadd, the Centre's Principal Embryologist and Laboratory Manager.

‘Q-Pulse has made it quicker and easier for us to distribute new procedures to staff. By giving us immediate access to documents in use within the Centre, such as work instructions, Q-Pulse has helped to make sure that staff are referencing the most up-to-date and accurate procedures.’

‘At every stage of the document management process, Q-Pulse lets us see at-a-glance actions that are outstanding or overdue. In addition, in being able to store and retrieve previous versions of SOPs and patient records, the system has saved us a tremendous amount of time and storage space.’

‘In demonstrating compliance with the EU Tissues and Cells Directives, Q-Pulse has been invaluable in increasing the visibility of management system information. Q-Pulse enables us to report and investigate when a complaint has been submitted, or where equipment falls beneath the specification required by the Regulations.’

Dr. Gadd concludes: ‘In helping us to manage the requirements of the Human Fertilisation and Embryology Regulations, Q-Pulse is assisting in the continued provision of high quality, safe and effective services that meet the needs of our patients.’

Contact us now on +44 (0) 1355 593400 or at fertility@gaelquality.com, to find out how Q-Pulse can help you to comply with regulations and to improve the quality of the services that you provide.
